



Vocera 2.0 Command Reference

Action Recommended Voice Commands (examples in *italics*)

Log In/Log Out

Log in	Say your first and last name in response to the prompt.
Log in when someone is already logged into the Badge	Say "Log me out" to log the other user out. Wait for the chime, then press the Call button again to log in.
Log out	Log me out.

Record Names and Greetings

Record your name	Record my name.
Record, play back, or erase your greeting	Record my greeting. Play my greeting. Erase my greeting.

Record/Erase Voiceprint

Record Voiceprint	Record Voiceprint. <i>Repeat the Genie's commands.</i>
Erase Voiceprint	Erase Voiceprint.

Train the Genie

Train the Genie to recognize the way you say the name of a user, group, or location	Learn a name. Learn a group name. Learn a location name.
Delete a learned user, group, or location name	Unlearn name. Unlearn group name. Unlearn location name.

Place Calls

Call another Badge user	Call <i>John Smith</i> .
Call a group member	Call <i>Tech Support</i> .
Place an urgent call to another Badge user*	Urgently call <i>John Smith</i> .
Place an urgent call to a group member*	Urgently call <i>Tech Support</i> .

Place Calls—Telephony Integration Required*

Call an extension	Dial extension <i>5120</i> .
Call a local or long-distance telephone number	Get me an outside line.
Call an address book entry	Call <i>Poison Control</i> .
Call an outside buddy	Call <i>My Mom</i> .

Send and Listen to Messages

Send a standard or urgent message to a Badge user or to all members of a group (without trying to call them)	Record a message for <i>John Smith</i> . Record an urgent message for <i>John Smith</i> . Record a message for <i>Tech Support</i> . Record an urgent message for <i>Tech Support</i> .
Play new messages	Play messages. Play messages from <i>John Smith</i> . Play messages from <i>Marketing</i> .
Play old (previously played) messages	Play old messages. Play old messages from <i>John Smith</i> . Play old messages from <i>Marketing</i> .
Check message time	Time stamp.
Check message date	Date stamp.
Commands that are accepted during message playback after the Call button has been pressed	Repeat. Save. Next. Delete. Cancel.
Delete messages, played or not	Delete all messages. Delete messages from <i>John Smith</i> .

Initiate a Broadcast*

Initiate a broadcast to a group	Broadcast to <i>Tech Support</i> .
Initiate an urgent broadcast to a group	Urgently broadcast to <i>Tech Support</i> .

Forward Calls*

Forward calls to another Badge user or to a group	Forward my calls to <i>John Smith</i> . Forward my calls to <i>Tech Support</i> .
Stop forwarding (and accept calls on your Badge again)	Stop forwarding.

Forward Calls—Telephony Integration Required*

Forward calls to a number in your profile	Forward my calls to my desk phone. Forward my calls to my cell phone. Forward my calls to my home phone. Forward my calls to my voice mail.
Forward to an internal extension	Forward my calls to extension <i>3425</i> .
Forward to an outside number	Forward my calls to an outside number. Forward my calls to another number.

Action Recommended Voice Commands (examples in *italics*)

Join or Leave a Group*

Add yourself to a group	Add me to <i>Technical Support</i> .
Remove yourself from a group	Remove me from <i>Technical Support</i> .

Locate a User or Group*

Find another Badge user or group member closest to a specific location	Locate member of <i>Technical Support</i> close to the <i>First Floor</i> .
Find the nearest member of a group	Locate the nearest member of <i>Tech Support</i> .
Find the name of your current location	Where am I?
Find the current location of another logged-in user	Locate <i>John Smith</i> ?

Using the Auto Answer Commands

Connect incoming calls immediately	Turn auto answer on.
Ask before connecting incoming calls	Turn auto answer off.

Transfer a Call

Transfer a call in progress to another Badge user or group member	Press the Hold/DND button to put the call on hold and then press the Call button and say: Transfer this call to <i>John Smith</i> . Transfer this call to <i>Tech Support</i> .
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Make Conference Calls

Initiate a conference call	Conference <i>James Madison</i> and <i>Mary Lamb</i> .
Add another party to a call (unsupervised method)	1. Press the Hold/DND button to put your call on hold. 2. Press the Call button to summon the Genie and say: Invite <i>Robin Woods</i> .
Add another party to a call (supervised method)	1. Press the Hold/DND button to put your call on hold. 2. Press the Call button to summon the Genie and say: Call <i>Robin Woods</i> . Your badge connects to the new party. 3. After speaking with the new party, press the Hold/DND button. When the Genie asks if you want to conference the parties, do either of the following: <ul style="list-style-type: none"> • Answer "Yes" to create a conference call between you and the other two parties. • Answer "No" to place the new party on hold while you speak with the original caller.
Initiate an urgent conference call*	Urgently conference <i>James Madison</i> and <i>Mary Lamb</i> .
Urgently add another party to a call (unsupervised method)*	1. Press the Hold/DND button to put your call on hold. 2. Press the Call button to summon the Genie and say: Urgently invite <i>Robin Woods</i> .
Urgently add another party to a call (supervised method)*	1. Press the Hold/DND button to put your call on hold. 2. Press the Call button to summon the Genie and say: Urgently call <i>Robin Woods</i> .

Accept and Block Calls*

Block calls	Block all calls. Block all calls from <i>John Smith</i> . Block all calls except from <i>John Smith</i> . Block all calls except from <i>Tech Support</i> .
Accept calls	Accept all calls. Accept all calls from <i>John Smith</i> . Accept all calls except from <i>John Smith</i> . Accept all calls except from <i>Tech Support</i> .
Find out who is currently blocked from calling your Badge	Who is blocked?

Send a Voice Email

Send an email with a voice message attachment	Send an email message to <i>John Smith</i> . Send an email message to <i>Tech Support</i> .
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Other Information

Find the groups to which you belong	What groups am I in?
Find out who is in a particular group	Who is in <i>Technical Support</i> ?
Find out who called while you were logged out, were on another call, were blocking calls, or while your Badge was out of network range or in Do Not Disturb mode	Who called?
Find out who is logged in to the Badge	Who am I?
Check current time and date	What time is it?

* Commands that require permissions.

For More Information

For more information about Vocera Communications and the Vocera Communications System, please call 1 800 331 6356 or 1 408 790 4100 or visit our web site at www.vocera.com.